



GEORGES —•ESTATE•—

HEALTH & AGED CARE COMMUNITY





Welcome to Georges Estate

BY THE AWARD-WINNING CREATORS OF
AGED CARE COMMUNITIES – HALL & PRIOR
HEALTH & AGED CARE

Georges Estate Health & Aged Care Residence provides an innovative and care-focused approach to aged care in the Penshurst region.

The residence includes 111-beds over two levels as well as in-home aged care services for local clients living in the surrounding communities. Designed to offer all levels of care needs, Georges Estate Health & Aged Care Residence provides specialist services (including a memory support unit offering an initial 18 beds with a commitment to opening further rooms at a later date) as well as a gymnasium, cinema and a heated swimming pool.

A wellness centre, day therapy centre and primary and allied health clinic are also available as well as a space for research, training and education.

With the ongoing support of the Georges River Council, this unique, integrated residence increases access to leading, quality and relevant aged care for the local community. Georges Estate Health & Aged Care Residence delivers better health outcomes for local residents and the wider community in a safe, comfortable and convenient location.



Truly holistic care

Georges Estate is committed to the pursuit of excellence in the provision of care and accommodation to the aged in our community.

The move into residential aged care is often a period of great change, and we are committed to making the transition as easy as possible. When it comes to care, we embrace what makes every person unique – from personal preferences to culture and hobbies. We care for people from all walks of life, and work hard everyday to ensure that every individual in our care feels safe and secure.

It is our mission to provide care that enables people to live their life the way they choose, focusing on person centred care, attending to a person's physical, emotional, social, cultural, spiritual, financial and environmental wellbeing.

Our accommodation and care offerings consider the varying needs of older Australians and include high and low care options for individuals and couples; specialised care services, including dementia care; and home care services for those that choose to remain in a residence of their choice for as long as they are able.

You can be sure that you or your loved one will be well-looked after by our compassionate and dedicated care teams, with the added peace of mind of 24-hour care by registered nurses, who are supported by a dedicated multidisciplinary care team.

Our philosophy of care



COMPASSIONATE PEOPLE
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DEDICATED TO CARE



Life at Georges Estate

GEORGES ESTATE IS A WARM AND WELCOMING PLACE, ARCHITECTURALLY-DESIGNED FOR MAKING THE MOST OF SHARING TIME WITH FRIENDS AND FAMILY.



Beautifully appointed rooms

At Georges Estate, we provide superior accommodation with generously-sized, fully furnished single or double/companion bedrooms and suites, each with private ensuite, large flat screen TV, air-conditioning, phone connection and ample cupboard space.

Living spaces designed for life

Georges Estate has been created with our residents in mind, with spacious communal areas which are homely, warm and welcoming, alongside beautifully designed living and dining areas. When you have friends and family visiting, we offer a private guest room for family stays, as well as access to a private dining room to enjoy meals or mark special occasions with family and friends. There are several large courtyards and landscaped gardens which give guests and residents the chance to relax and socialise outdoors.

Food and hospitality experience

Our in-house chef and culinary team prepare a wide range of fresh meals, snacks and beverage options every day. Once a week, we come together to enjoy Happy Hour drinks as part of our extra service offerings.

There's a choice of hot and cold meals and culturally-specific choices, and we create a special menu for a theme day each month. Meals can be eaten in our dining room or privately, and special occasion meals can be prepared on request.

Your home, your community

Georges Estate is home, and we believe in sharing it with friends and family at any time. With this in mind, we have areas designed for entertaining, including child-friendly gardens, a BBQ area, a private dining room, and welcoming communal spaces. We work closely with our communities to improve collaboration, connection and opportunity, and respond and engage any suggestions and feedback identified by residents, the wider community and staff.

A welcoming place



Enjoy an active and fulfilling lifestyle

Maintaining interests and participating in meaningful, engaging activities is an important part of staying connected and enjoying life. Georges Estate offers a wide range of lifestyle, cultural and special interest activities and personal services.

Care and support

For your peace of mind, we provide 24-hour care by registered nurses who are supported by a dedicated team of enrolled nurses and personal carers. We have the expertise to assist with complex care requirements, and will always discuss your care with you and your family.

Wellness Centre

Our Wellness Centre provides physiotherapy, restorative care, exercise rehabilitation and allied health services tailored to suit your needs. Our centre includes a fully equipped gym and exercise room. Adjacent is the hydrotherapy pool which is designed to provide therapeutic whole-body treatment.

Specialist services and features available



24-hour care and support by registered nurses



A highly trained and dedicated team of registered nurses and personal carers



Private and companion rooms and suites with private ensuites



Specialist dementia care



Primary and allied health clinic



Beauty and hair salon



Wellness Centre



Gymnasium with specialist equipment



Heated swimming pool



Creative programmes and therapies



Cultural events and community gatherings



Celebrate special occasions in the private dining room

Choose life's little luxuries

EVERYTHING ABOUT THE DESIGN OF GEORGES ESTATE HAS BEEN CAREFULLY CONSIDERED TO ENHANCE YOUR CARE, LIFESTYLE AND HEALTH, AND TO PROVIDE YOU WITH A WHOLE NEW LEVEL OF COMFORT.



From superior modern accommodation to spacious communal areas and landscaped gardens which are homely, warm and welcoming, Georges Estate offers unprecedented onsite facilities.

After all, life is for living and living comfortably.

Georges Estate offers a range of benefits as part of our Superior Service Package which is included in each room. The Superior Service Package is designed to enhance your comfort, lifestyle and health and includes a dedicated support service, food and dining extras. There's also on demand entertainment, the opportunity to stay connected with friends and family through our unlimited Wi-Fi streaming options, premium linen and pillow menu, as well as exclusive discounts through our wellness centre facilities.

This brochure outlines everything you can expect from our Superior Service Package.

We are extremely proud of our home and what we deliver. The Georges Estate team is there to look after you and your needs across all aspects. If you have any feedback on the delivery of these services please speak to our friendly team.

Let us add a little surprise and delight into each day.

Care and support

Companion Care

Over and above Georges Estate's quality care plan, you will enjoy the benefit of a dedicated person to provide additional one-on-one time with you each week. This time together can be devoted to whatever you would like to do; you can read together, pursue a hobby, take part in activities, take a stroll in the gardens, play a game of your choice, or simply enjoy a conversation.

It's your time and it's completely up to you.

Support Service

You will have access to our dedicated support service which will mean ongoing contact for you and your family for any concerns or additional assistance required. Our support service will ensure all requests are handled in a timely manner and directed to the best person to assist you.

When you arrive at Georges Estate we will provide you and your family with contact details for your key services.

Enhanced living



Five star food and dining

At Georges Estate you will enjoy delicious meals cooked fresh daily by our in-house chef and his team. You will always have a variety of delicious, nutritionally-balanced meals to choose from, and as part of our Superior Service Package, you will have the opportunity to enjoy a few extras including additional lunch and dinner choices, premium beer and wine with meals. There's also the option to choose from our 24-hour snack menu and use of your personal in-room tea and coffee maker.

Only the best quality products have been selected for a complete dining experience, so you can expect premium crockery, cutlery and glassware for all meals to complement your overall dining experience.

When an occasion calls for something extra special, you and your family and friends will have access to our private dining room for special occasions which you can book through our friendly team.

Breakfast

Your choice of a hot or continental dish.

Lunch and Dinner

Enjoy an entrée, a selection of main courses with additional choice for you, plus a choice of dessert.

24 Hour Snack Menu

A selection of snacks and non-alcoholic beverages will be available 24 hours.

Light Meals

Additional to fresh fruit and biscuits a light morning, afternoon tea or supper will be available.

Happy Hour

Enjoy Happy Hour once a week with a variety of premium alcoholic drinks available.

Enjoy a consultation with our Executive Chef upon request.



Entertainment and connectivity

Georges Estate is home and we want to ensure that you have the best options to stay connected with friends and family. With our Superior Service Package you will enjoy a range of innovative technology and entertainment options providing a unique and memorable experience.

Landline Telephone

The Superior Service Package offers you along with your landline phone connection a phone installed with access to local, national and mobile calls at no extra charge.

Premium Wi-Fi

The Superior Service Package provides you unlimited premium Wi-Fi access within your room and throughout Georges Estate. This allows for easy streaming of videos and movies, internet access, and calls over the internet via Skype and FaceTime to keep in touch with your loved ones.

LED Smart TV

With the Superior Service Package your room will be fitted with a 50-inch LED Smart TV. You will be provided with all standard Free-to-Air broadcast television channels so you can enjoy local television content as well as many local radio stations.

Relax and unwind with Swift TV

You will also receive access to the Swift TV entertainment package offering you movies across multiple genres such as drama, lifestyle, sports, news, documentaries and music. Enjoy over 20 Foxtel channels to watch at your leisure.

With content made especially for you, such as virtual travel, trivia, relaxation videos, music therapy or chair-based exercise classes.

Connection



Stay connected

Swift TV

Provides a unique communication channel to connect with the Georges Estate Community. On top of resident messages direct to your TV screen you also have access to the following apps:

Live Streaming

Share in moments with your community with direct streaming from a camera directly to your in-room TV. Live streaming allows you to connect with church services, shows and entertainment in common areas throughout Georges Estate.

My Community App

Keeping communities connected My Community App allows you to access photo and video directly from your TV of you and your family and friends and group events keeping you engaged and involved within Georges Estate.

Superior Extras

ENJOY A TRULY LUXURIOUS,
PERSONALISED AND REFINED EXPERIENCE
WITH THESE SUPERIOR EXTRAS.



Turn Down and Sweet Treat

Receive the benefit of our turn down service and regular bed linen changes plus the added benefit of a sweet treat on your pillow to add that little extra comfort to your week.

Luxury Bath Robe

A touch of hotel luxury is something you deserve every day. Treat yourself with a luxury bath robe that's soft to touch, creating a layer of comfort you deserve.

Lifestyle Extras

In addition to our daily engaging activities our Superior Service Package allows for additional lifestyle activities including special meals and community outings for you to enjoy. With access to our library with over 100 books, this will allow you some relaxation in our warm and spacious communal areas or the privacy of your own room.

Luxury Living

Daily Newspaper and Magazine's

Access to newspaper and magazine subscriptions daily to keep up-to-date with recent events and community happenings.

Superior Toiletries

Notice the quality and difference in our luxury high end shampoo and body wash provided to help leave you feeling relaxed, cleansed and nourished every day with essential ingredients to help you feel calm and centred.

Premium Linen and Pillow Menu

Your bed will be made with high premium cotton sheets and doonas are smooth to the touch and made for superior comfort. You will also be able to choose your favourite pillow from our exclusive Pillow Menu, carefully selected to offer you the perfect night's sleep.

Enjoy those extra luxuries



Exclusive Pillow Menu

Comfort Pillow

Microfibre fill with a lower loft for those who prefer a slimline pillow.

Ultra-Plush Microfibre Pillow

For a soft to medium feel with hypoallergenic microfibre blend and 100% cotton to provide the best comfort as you sleep.

Ultra-Plush King Size Microfibre Pillow

Luxurious satin stripe finish for those who prefer the comfort of a larger pillow.

Firm Pillow

For a firmer support while you sleep with hypoallergenic microfibre blend and 100% cotton.

Boomerang Pillow

Provides support while sitting up on bed reading or watching television.

Feather Pillow

A soft feather filling, especially made to move with you when you sleep and create a luxurious experience that will not disappoint.

Exclusive lifestyle discounts

Maintain your health and fitness in our well-equipped wellness center with 20% off our Wellness Centre services plus one complimentary group session per month, including dedicated primary and allied health care, heated hydrotherapy pool, specialist equipment for re-enablement, strength and conditioning.

Some limits may apply. Speak to our friendly team to find out more.

Trusted experience



Compassionate people,
dedicated to care.



COMPASSIONATE PEOPLE
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DEDICATED TO CARE

Hall & Prior Health & Aged Care Group

AGED CARE IS EVOLVING – AND HALL & PRIOR
IS LEADING THE WAY. WE ARE MORE THAN
A PROVIDER, PEOPLE ARE OUR PASSION
AND OUR PURPOSE.

Our team has spent the last 25 years having illuminating conversations with Australia's senior community to understand how to create aged care experiences that truly meet their needs. These are lives to celebrate – a generation of doers – and how they experience their twilight years matters to all of us. What we've learned has inspired us to invest our heart and soul into designing and operating world-class centres for healing and wellbeing across Australia.

We provide much-needed quality aged care services to residents across 28 homes and 1,100 home care clients. Our programs and 'centres for healing' offer the very best of care, amenities and leading aged care programs.



Call us today.

Our team are here to assist you and answer any questions you have about the move into residential aged care and our beautiful home. Call us on 1300 063 433 to arrange an appointment and personal tour of our home.

1 Centre Street
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Call 1300 063 433
Email enquiry@georgesestate.com.au

GeorgesEstate.com.au